



Qwest Corporation
1020 Nineteenth Street, NW, Suite 700
Washington, DC 20036
Phone 202 429.3136
Facsimile 202 296.5157

00-83

Kenneth T. Cartmell
Executive Director - Federal Regulatory

July 11, 2000

Mr. Dale Hatfield
Chief, Office of Engineering and Technology
Federal Communications Commission
445 - 12th Street, SW, Room 7-C155
Washington, DC 20554

RE: Withdrawal of Qwest Corporation¹ Initial Service
Disruption Report

Dear Mr. Hatfield:

On Tuesday, June 13, 2000, at 06:23 CDT, Qwest Corporation (Qwest) filed with the Federal Communications Commission (FCC) an Initial Service Disruption Report (initial report) for an event that was believed to meet FCC reporting criteria. The initial report identified the geographic area directly affected by the service disruption as Dubuque, Iowa (DUBQIATC) which was isolated from 911 service. It was reported that an estimated 80,000 to 100,000 Network Access Lines (NALs) were affected. The initial report was filed based on information received that the Dubuque Public Safety Answering Point (PSAP) was out of service due to a lightning strike.

After further investigation, Qwest has determined that although the Dubuque PSAP was affected due to a lightning strike that caused the Customer Provided Equipment to fail, there was no failure in the Qwest network.

Based on the information cited above, the event does not meet the criteria for reporting to the FCC. Consequently, Qwest hereby withdraws the initial report filed on June 13, 2000 at 06:23 CDT. No additional reports pursuant to CFR 47, Section 63.100 will be filed concerning this matter.

If you have any questions regarding this event, please contact me at 202-429-3136.

Sincerely,

Attachment

cc: Mr. Robert Kimball
Mr. Doug Sicker

¹ On June 30, 2000, U S WEST, Inc., the parent and sole shareholder of U S WEST Communications, Inc., merged with and into Qwest Communications International Inc. Further, on July 6, 2000, U S WEST Communications, Inc. was renamed Qwest Corporation.

FCC INITIAL REPORT
U S WEST - Large Scale Abnormal Condition Report (LSACR)
Service Disruption Report

[☒] 120 MINUTE REPORT [] 3 DAY REPORT

ACR #: EA 000613.001

Date Of Incident: 6/13/00 Time Of Incident: 04:48 (CDT)

Geographic Area Directly Affected: DEBQUE, IA
[Cities, LATN(s), States(s)]

CLLI code(s) for affected area: DUBQTATC

Estimated Number of Customers Affected: 86,000 - 100,000
[i.e. Access lines in the switch, LATA(s) or States(s)]

Types of Services Affected (e.g. Local, Toll, 800, 911, FAX, etc.): 911

Duration of Outage (Hours & Minutes): ONGOING

Estimated Number of Blocked Calls: UNDER INVESTIGATION

Apparent Cause of Incident: UNDER INVESTIGATION

Method Used to Restore Service: 911 RE-ROUTED

Steps Taken to Prevent Recurrence: UNDER INVESTIGATION

CONTACT PERSON: Kenneth Cartmell-Exec. Dir-Fed Regulatory Ph: 202-429-3136
U S WEST
1020 19th Street NW Suite 700, Washington, D. C. 20036

-or-

Tim Mason
Vice President - NROC
Ph: (303) 707-5100
U S WEST
700 W. Mineral, Littleton, CO 80120

Dave Rygh
Director - Network Management Center
Ph: 303-707-5608
U S WEST
700 W. Mineral, Littleton, CO 80120

Date Reported to FCC: 6/13/00

Time Reported to FCC: 06:23 (CDT)
(Include AM/PM, Time Zone)

Person Faxing Report: WALT JOHNSON

Time Confirmed with FCC: 06:27 (CDT)

Telephone Number: 800-879-1200

FCC Contact Name: PITTMAN

PRI FAX: Monitoring Watch Officer (202) 418-2812-Confirm at (202) 632-6975

Secondary FAX: Monitoring Watch Officer (301) 725-2521 - Confirm at (301) 725-2278
(To be used only at the direction of the Primary Fax Monitoring Watch Officer)

Also FAX to: U S WEST Federal Relations Office at (202) 296-5157

Also FAX to: Karen Eccli/Jane Quigley (303) 707-2229

Also FAX to: Glenda Weibel (206) 345-2129

Also FAX to: Bev Sharpe (303) 694-1719